



# Contact Us

## Billing Department

Our billing team is here to assist with questions regarding payments, past due amounts, and updating payment information.

[billing@reinsurepro.com](mailto:billing@reinsurepro.com)

816-398-4080, press 4

## EOI/Invoice

This email address is your point of contact when you need an EOI or an invoice.

[eoireinsurepro.com](mailto:eoireinsurepro.com)

## Client Experience Team

Our client experience team is here to assist with questions regarding all of your claims concerns.

[claims@reinsurepro.com](mailto:claims@reinsurepro.com)

816-398-4080, press 5 or direct at 816-320-4203

## Commercial Programs Division

Please contact your Sales Manager for more information.

## Commissions

Please contact our commissions email address to receive the statement for your monthly commission check.

[commission@reinsurepro.com](mailto:commission@reinsurepro.com)

## Marketing

Our marketing team is here to assist you with marketing materials to present to your clients.

[marketing@reinsurepro.com](mailto:marketing@reinsurepro.com)

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## Important Reminders

- ▶ These departments will NOT be able to make any changes to accounts for you.
- ▶ Please allow a 24-to-48-hour turnaround time before reaching out again. Multiple inquiries will cause further delays.
- ▶ Do NOT direct your clients to contact these departments themselves. We do our best to limit communication with your clients.